

THE PROMISE OF COLLABORATIVE MAGIC

Exploring and Sharing Ideas on Constructive Collaboration
Across Different Open Source Communities

A presentation by **Josh Lim**

Ateneo de Manila University / Wikimedia Philippines

Open Source Bridge 2014

June 24, 2014



THANK YOU SO MUCH, EVERYBODY!

Ma. Lourdes Fanlo

Katherine Drake

Barry and Joanna Lo

Jaivic and Denise Lim

Evelyn Lo

Victoria L. Lim

Vendia L. Chua

Mozilla

VM Brasseur

Maria Lukaszewicz

Joe Pallon

Kathy Reid

Oarabile Mudongo

Randall Co

Nick Patch

A. Jesse Jiryu Davis

Paolo Barazon

Clarice Ilustre

Amy Farrell

Ian Burrell

And to all those who tirelessly shared, liked, helped spread the word and donated, **maraming salamat po sa inyong lahat!**

WHY THIS PRESENTATION?

I first began editing Wikipedia in April 2005.



- [1 Proposed deletion of Bank of Cebu](#)
- [2 Proposed deletion of Banco Filipino](#)
- [3 Proposed deletion of Banco San Juan](#)
- [4 Proposed deletion of BPI Direct Savings Bank](#)
- [5 Proposed deletion of Cooperative Bank of Tarlac](#)
- [6 Proposed deletion of Export and Industry Bank](#)
- [7 Proposed deletion of Green Bank \(Philippines\)](#)
- [8 Proposed deletion of International Exchange Bank](#)
- [9 Proposed deletion of One Network Bank](#)
- [10 Proposed deletion of Philippine Business Bank](#)
- [11 Proposed deletion of Philippine Postal Savings Bank](#)
- [12 Proposed deletion of Philippine Savings Bank](#)
- [13 Proposed deletion of Queen City Development Bank](#)
- [14 Proposed deletion of Planters Development Bank](#)
- [15 Proposed deletion of Tong Yang Bank](#)
- [16 Proposed deletion of Union Bank of the Philippines](#)
- [17 Nomination of Banco Filipino for deletion](#)
- [18 Nomination of Philippine Postal Savings Bank for deletion](#)
- [19 Nomination of Philippine Savings Bank for deletion](#)
- [20 Nomination of Export and Industry Bank for deletion](#)
- [21 Nomination of Union Bank of the Philippines for deletion](#)
- [22 Nomination of Bank of Cebu for deletion](#)
- [23 Nomination of Planters Development Bank for deletion](#)
- [24 Nomination of Queen City Development Bank for deletion](#)
- [25 Nomination of Tong Yang Bank for deletion](#)
- [26 Nomination of One Network Bank for deletion](#)
- [27 Nomination of Banco San Juan for deletion](#)
- [28 Nomination of Cooperative Bank of Tarlac for deletion](#)
- [29 Nomination of International Exchange Bank for deletion](#)

At the start of this year, I was greeted with all these nominations for deletion, all involving articles of banks in the Philippines that I have written over the last 5-6 years.

For the most part, all the articles were kept after undergoing the Articles for Deletion (AfD) process.

But as the process was moving along, some “quotable quotes” came about.



“...So how are people supposed to believe that the bank actually is notable if nobody has added any refs supporting that claim.”

(On the article on the Queen City Development Bank)

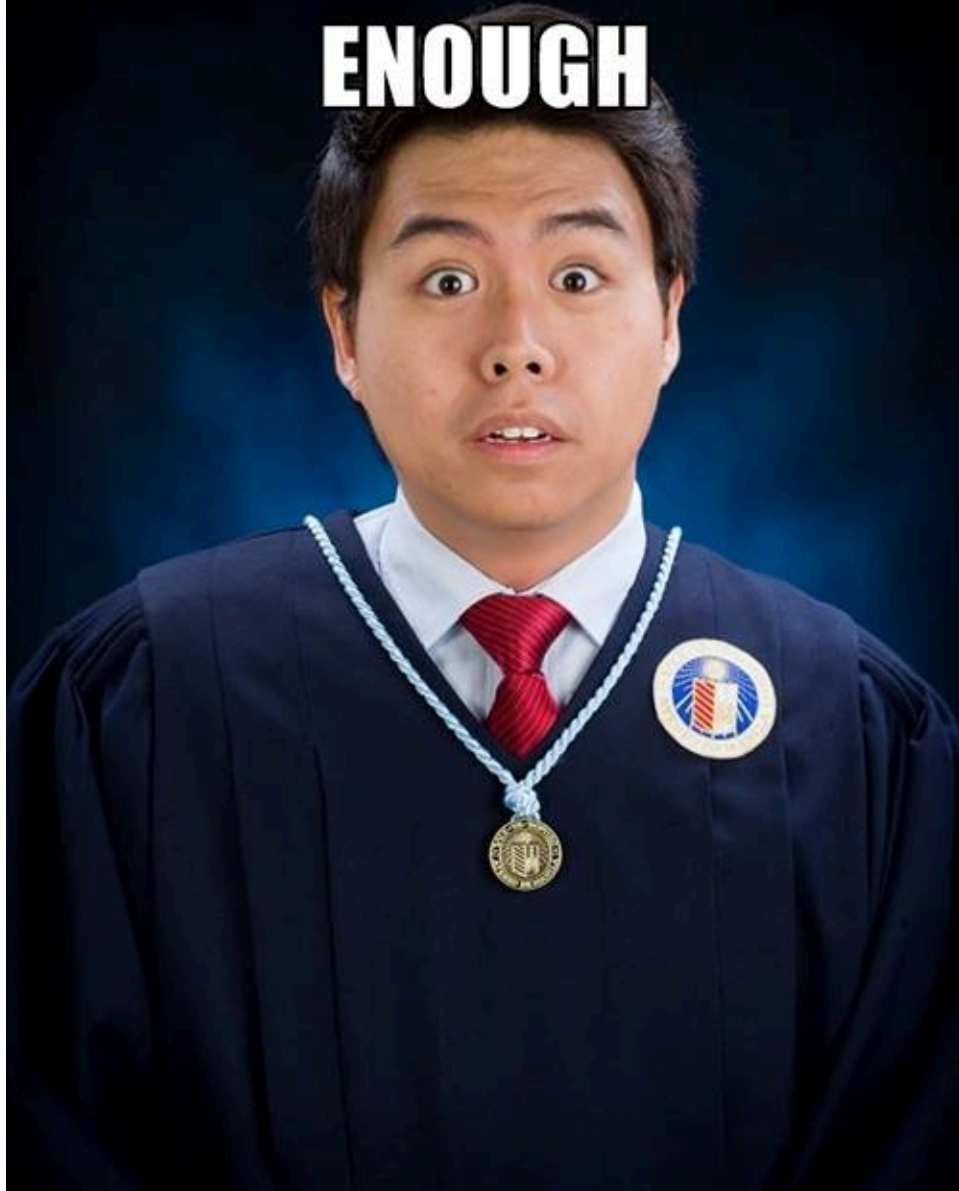
“Or, or. (and this is just me thinking out loud) You could have just created a properly-sourced article four years ago.”

(On the article on the Philippine Postal Savings Bank)

“Oh, so that's how this is supposed to work?
You create a poorly-sourced article and
others are just supposed to come in and fix it
later for you?”

(On the article on Urban Bank)

**AM I NOT WIKI
ENOUGH**



FOR WIKIMANIA?!

Not everyone will be able to handle this situation as well as I could. And I'll admit, even I've handled the situation poorly.

THE IDEA OF “WIKIMAGIC”

Diese Seite bearbeiten

Golygwch y tudalen

Be

BOLD

FD

te

页面

Evadi

IN UPDATING

Riddu i tu paçon

Edita esta páxina

pages

แก้ไขในหน้า

Derre página ne vevken

Pubblichi questa pagina

www.wikipedia.org

Redigir a uen hár stán

Edit this page

Boldness is an important aspect of Wikipedia's collaborative culture. In fact, we sell Wikipedia on this promise (among others).



There is a belief that it's okay to not finish work immediately on Wikipedia. You can come back to it later, or others will complete it for you. This is perfectly normal.



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Main Page

From Wikipedia, the free encyclopedia.

Ang [Wikipedia](#) ay isang proyektong multilinggual na ang layunin ay makalikha ng isang kumpleto at hustong [ensiklopedya](#) na may malayang nilalaman. Ito ay sinimulan noong Enero 2001 at sa kasalukuyan ay binu-buo ng 2 [artikulo](#) sa bersyong Tagalog. Bisitahin ang [Tulong-pahina](#) at sumubok sa [sandbox](#) upang matutong palitan ang kahit anong artikulo ngayon.

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Sa ibang wika



WIKIPEDIA
Ang malayang ensiklopedya

Unang Pahina
Mga nilalaman
Napiling nilalaman
Mga kaganapan
Alinmang artikulo

▼ Pakikihalubilo
Patungkol
Pamayanan
Kapihan
Mga huling binago
Magkaloob
Makipag-ugnayan
Tulong

► Mga kagamitan

▼ Sa ibang wika

العربية
Български
বাংলা
Bosanski
Català
Нохчийн
Հայերեն

Gumawa ng bagong akawnt Lumagda Burador ko

Unang Pahina **Usapan**

Basahin **Batayan** **Kasaysayan**

Maghanap

Maligayang pagdating sa Wikipedia,

ang malayang ensiklopedyang maaaring pamatnugutan ninuman

62,349 mga artikulong nasa Tagalog.

Lunes, Nobyembre 4, 2013; 19:02 (GMT+8:00)

Sariwain

Kultura

Heograpiya

Kasaysayan

Matematika

Pansariling buhay

Pilosopiya

Agham

Lipunan

Teknolohiya

Patungkol • Maghanap • Maglathala • Magbago • Magpatulong • Mga tanong • Magtanong • Paanyaya • Makipag-ugnayan • Humiling • *For non-Tagalog speakers* • Paksain • Talatuntunan

★ Napiling artikulo

Ang **Lungsod ng Maynila** (Opisyal: ***City of Manila***), kilala bilang ***Maynila***, ay ang kabiserang lungsod ng Pilipinas na isa sa 17 lungsod at munisipalidad na bumubuo ng **Kalakhang Maynila**. Matatagpuan ang lungsod sa baybayin ng **Look ng Maynila** na nasa kanlurang bahagi ng pambansang punong rehiyon na matatagpuan sa kanlurang bahagi ng **Luzon**, isa ito sa mga sentro ng negosyo ng umuunlad na kalakhang pook na tinitirahan ng humigit sa 19 na milyong katao. Ang Maynila, na sumasakop ng 38.55 na kuwadrado ng kilometro, ay ang pangalawang pinakamalaking lungsod ng Pilipinas, na may humigit-kumulang na 1.6 milyong kataong naninirahan. Pero ang kalapit na lungsod, ang **Lungsod Quezon**, ang dating kabisera ng bansa, ay mas matao. Ang kalakhang pook ay ang pangalawang pinakamalaki sa **Timog-silangang Asya**. Ang Maynila ay may 900 na kilometro ang layo mula sa **Hongkong**, 2,400 na kilometro ang layo mula sa **Singgapur** at mas marami ng 2,100 na kilometro ang layo sa hilagang-silangan mula sa **Kuala Lumpur**. Ang Ilog Pasig ang



Mga kasalukuyang kaganapan

- Nanalo si **Alice Munro** ng **Gantimpalang Nobel sa Panitikan** dahil sa kanyang mga maiikling kuwento.
- Nanalo sina **Martin Karplus**, **Michael Levitt** at **Arieh Warshel** (*nasa larawan*) ng **Gantimpalang Nobel sa Kemika**, dahil sa kanilang gawa na *computational chemistry*.
- Nanalo sina **François Englert** at **Peter Higgs** ng **Gantimpalang Nobel sa Pisika**, dahil sa kanilang gawa sa *Higgs boson*.
- Kinumpirma ng **NASA**, ang ***Voyager 1*** ay ang unang bagay na ginawa ng tao na nakapunta sa labas ng Sistemang solar.
- **Napili** ng Pandaigdigang **Lupong Olimpiko** na gaganapin sa **Tokyo** ang **Palarong Olimpiko sa Tag-init 2020**.



? Alam ba ninyo

“Wikis don’t work if people aren’t bold. You’ve got to get out there and make those changes, correct that grammar, add those facts, make that language precise, etc., etc. It’s OK. **It’s what everyone expects.**”

-Larry Sanger

Sanger, in fact, goes further:

“So you should never ask, ‘Why aren’t these pages copyedited?’ Amazingly, it all works out. It does require some amount of politeness, but it works. You’ll see.”



We're all supposed to be friends on
Wikipedia.

This is why we assume good faith. 😊



As the Internet spreads and becomes part and parcel of our personal lives, it is inevitable that it becomes more representative of the collective human condition.

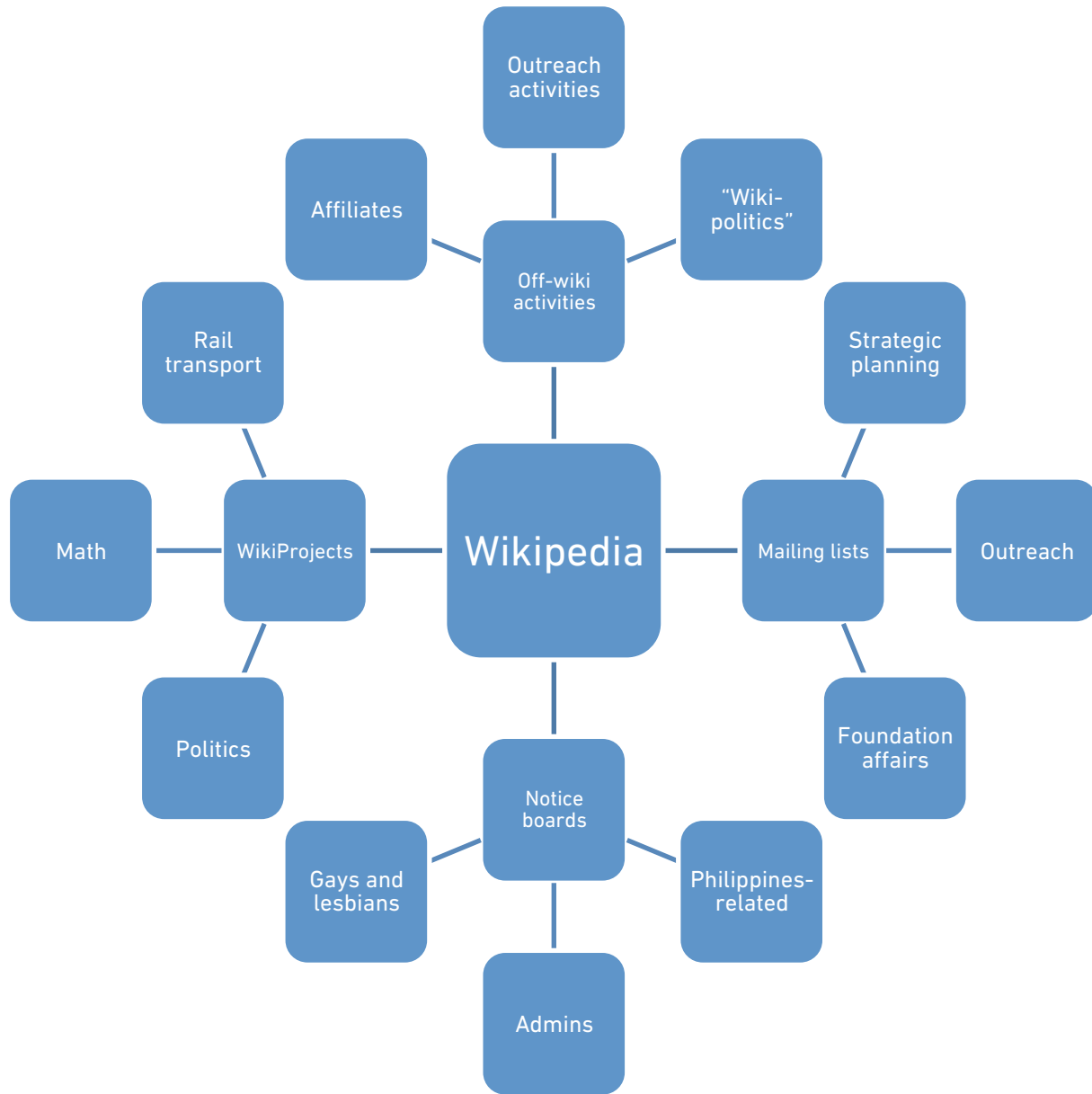
THE FAILURE OF “WIKIMAGIC”

“...You can make improvements, but it will likely get delisted as a FA, since there is so much work to be done. It will take a lot for it to be a FA once more.”

(On the featured article review for the Manila MRT)



What happened?



It became inevitable that Wikipedians had to retreat to their comfort zones as the project grew and the environment around them began to change. At the same time, it also became inevitable that the community had to self-atomize to maintain the encyclopedia's quality. To quote Jodi Dean, people began isolating themselves "within bubbles of opinion with which they already agree".



**NO
TRESPASSING
KEEP OUT
PRIVATE
PROPERTY**

TRESPASSING © 2005 WALKER, CA



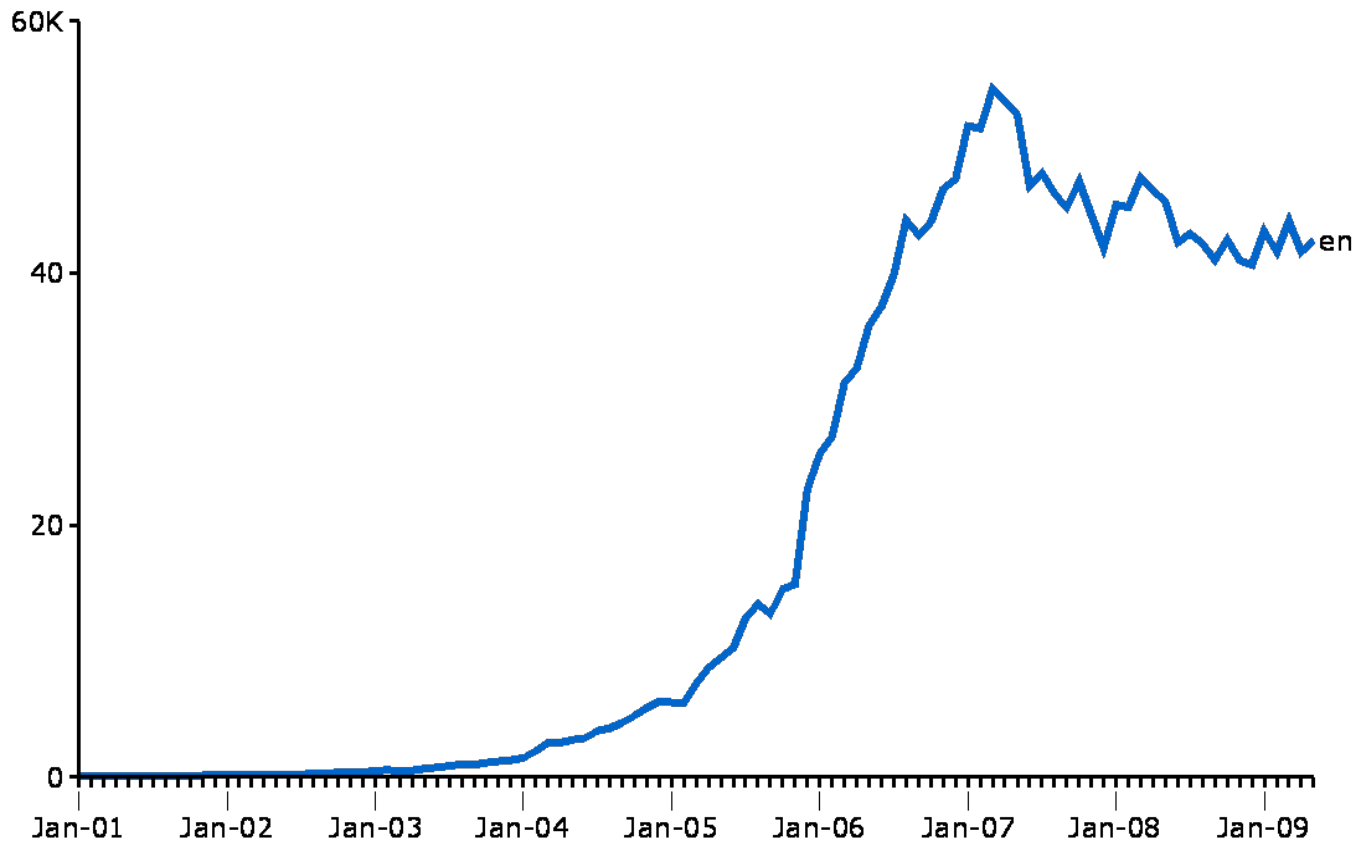
**WHAT PART OF
NO
TRESPASSING
DON'T YOU UNDERSTAND**

We've become strangers to each other, even if we essentially live in the same house, and we don't trust each other anymore.

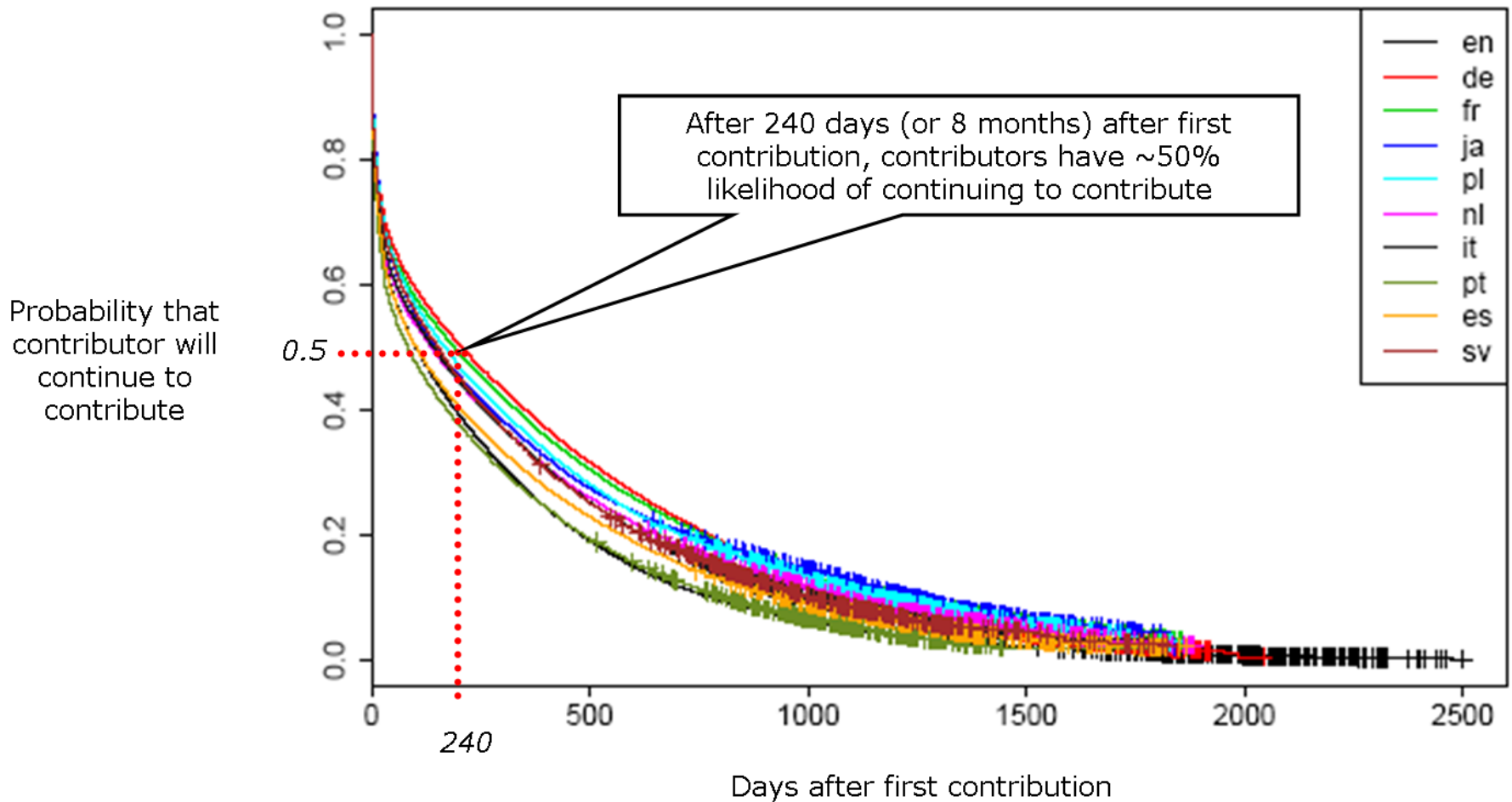


To quote Andrew Lih, “people just had to shake their heads. There were no good lessons to take away, just **disappointment and regret that perhaps ‘assume good faith’ was the biggest casualty.**”

Number of contributors making 5+ edits in a month



Note: Active contributors defined as making 5+ edits in a month. Year 1 defined as first year in which article count exceeded 0
Source: WikiStats



Note: Based on data from select Wikipedias through 2007. Measures "lifespan" of contributor as time between first and last contributions.

Source: "Wikipedia: A quantitative analysis," Jose Felipe Ortega Soto, Universidad Rey Juan Carlos, 2009

According to the Wikimedia Foundation's strategic planning site, "other interviews suggested that the projects are becoming **increasingly hostile** and that contributors are relying on policies to revert and delete others' work."

HOW DO WE RECLAIM “WIKIMAGIC”?

How do other open source communities deal with “collaborative magic”?

How do other open source communities
manage project growth to control
bureaucratization?

Article from **future**  **tense**
ASU | NEW AMERICA | SLATE

The Unbearable Bureaucracy of Wikipedia

The legalistic atmosphere is making it impossible to attract and keep the new editors the site needs.

By *Dariusz Jemielniak*



15



34



14



FROM SLATE PLUS



The Homos Behind "Ask a Homo"



Wikipedia Is Smoking Out Paid Editors

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The Government Just Can't Get Its Act Together on Regulating Cybersecurity

What's the world making today?



Is it possible for all of us to just get along?
If not, what should we do to get along?

THE END. THANK YOU SO MUCH!

Let's continue the conversation!

josh.lim@wikimedia.org.ph / james.lim@obf.ateneo.edu

@akiestar

[[User:Sky Harbor]]

I still accept donations for my fundraising campaign! 😊

<http://www.gofundme.com/wikimagic>